Agents & Brokers: Selling in the Marketplace

HealthCare.gov

Marketplace Webinar Invitation

Please join us for Marketplace updates in two presentations on Friday, January 11 at 2:00 PM ET.

Our first presentation will provide an overview of Marketplace eligibility appeals. If consumers believe there was a mistake or disagree with certain eligibility determinations made by a Marketplace, they have a right to request an appeal.

This presentation will cover which Marketplace decisions can be appealed, how to file an appeal, and the process for receiving a decision on an appeal.

Our second presentation will review health plan coverage effectuation, including information on payments, grace periods, and terminations. This presentation will review what you need to know to help applicants activate their coverage and maintain their coverage throughout the year.

Who Should Attend:

Navigators, certified application counselors (CACs), and agents and brokers

When:

Friday, January 11 from 2:00 PM to 3:00 PM ET

RSVP:

To facilitate a quicker registration process on the day of the event, please register for the session by visiting the following link: <u>https://goto.webcasts.com/starthere.jsp?ei=1226332&tp_key=ca37bb_cbb5_</u>

PLEASE NOTE: <u>This webinar will not be hosted on REGTAP and it is not</u> <u>part of the Health Insurance Marketplace Updates for Agents and Brokers</u> <u>series.</u> Please do not contact REGTAP with questions about this webinar content or registration.

Space is limited – we strongly encourage individuals from the same organization to gather in a common room and participate as a group using a single computer.

The audio portion of the webinar will be delivered via your computer. Please check your computer settings in advance to ensure that your speaker volume is adjusted appropriately. Using Google Chrome as your internet browser seems to work best. Please be sure to push the blue "play" icon on the left side near the Alternate Audio tab. If you cannot hear audio through your computer speakers, please refer to the Alternate Audio tab on the left side of the webinar screen for more tips.

Please try to log in 5 minutes in advance so that audio links can be made.

